



MAIN Helpline:  
**18008912995**

**MAIN**

**MIGRANT ASSISTANCE AND  
INFORMATION NETWORK**

*Accompanying Distress Migrants*

Migrant Assistance and Information Network (MAIN) is an initiative of the Jesuit Collective, which supports migrants in distress, across India. It is based on the perceived need for a coordinated, collective, and innovative response to reach out to the distressed migrant workers, internal and interstate.

To be effective in this mission, the Jesuits firmly believe that aligning their educational, social, pastoral and youth networks, spread across India, with CSOs, NGOs, people's organizations, networks, religious congregations, dioceses, public and private institutions, volunteers, alumni, and people of goodwill, will bring multifold positive outcomes in improving the quality of life of the distressed migrants. Thus, the model is conceived as a collaborative and networking venture. Contributions from individuals and organizations will be duly acknowledged. The model eventually aims at strengthening the agency of the migrants, enhanced by research and policy advocacy, and considers migrant leaders as partners in this initiative.

## **Mission**

**To Accompany, Serve and Advocate for the Distressed Migrants**

## **Vision**

**Accompanying the distressed migrants to live with dignity by building a caring humanity**

## **Objectives:**

- » To accompany the distressed migrants through a helpline system, which would be a credible rallying first point of contact for the distressed migrants.
- » To serve the distressed migrants by responding to their distressed calls and assisting them with various services, primarily through partners, NGOs, networks and volunteers.
- » To advocate for the cause of the distressed migrants with all relevant stakeholders, including governments, by analysing the distressed calls and developing evidenced based data.

# A National Helpline for Accompanying Migrants in Distress

MAIN is establishing a toll-free helpline system wherein a distressed migrant/his or her family member/close associate can call to seek critical information, guidance, and assistance. All calls would reach Central Hub, located in Delhi. The team at the Central Hub will assess the calls received and route the information to the respective State Hubs for further action and follow up. An initial response could be expected in 24 hours' time and an Action Taken Report would be generated and uploaded in an interactive platform. Follow up will be ensured depending upon the nature of the case. The Central, State, and Zonal Hubs will work with NGOs, networks, and volunteers as partners to extend assistance to the distressed migrants.



## DISTRESS SCENARIOS



Legal Assistance and mediation  
(Wage theft, delayed payments)



Admission of children  
in Government schools



Access to Entitlements/Government  
schemes



Emergency Medical guidance and  
assistance (Accidents, deaths, etc.)



Withholding of entitlement cards by  
employers and house owners.



Mental health and  
psychosocial support



Disappearance  
and abduction



Abuse, violence, and torture



Trafficking and  
human rights violations.



Linkage between source  
and destination states

## Our Reach

Currently, the States that are part of the programmes related to MAIN are

**Bihar, Jharkhand, Chhattisgarh, West Bengal, Odisha, Madhya Pradesh, Delhi, Maharashtra, Andhra Pradesh, Telangana, Tamil Nadu, Karnataka, Goa, and Kerala. Gradually this would be expanded. MAIN would also work closely with state and central governments.**



## Join Us in this Noble Venture!

Would you like to join the Jesuits and Collaborators in accompanying and serving the migrant labourers in distress? Here is an opportunity! Join us to experience the unflinching hope, resilience, and faith in humanity of the vulnerable migrants. Join hands to amplify the voices of the migrants..

## Contact Us

Migrant Assistance and Information Network (MAIN)  
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Help Desk: 9560436514 | Email: [info@mainindia.org](mailto:info@mainindia.org) | Website: [www.mainindia.org](http://www.mainindia.org)